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IN THE U.S. PATENT AND TRADEMARK OFFICE



In re patent application of

J. Rutledge et al.

Serial No.: 09/824,580

Group Art Unit: 2681

Filed: April 3, 2001

Examiner: Unknown

For: TELEPHONE ANSWERING SYSTEM WITH COURTESY  
GREETING SELECTABLE AFTER CALL IS RECEIVED

RECEIVED  
NOV 16 2001  
Technology Center 2600

Assistant Commissioner for Patents  
Washington, D.C. 20231

**SUBMISSION OF FORMAL DRAWINGS**

Sir:

Submitted herewith are three (3) sheets of formal drawings comprising figures 1-3 for the above-identified patent application. Please substitute the formal drawings for the drawings which were filed with the application.

Respectfully submitted,

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